

Terms & Conditions

Booking and reserving tickets for events

Course Level

Some courses require previous printmaking experience. Please ensure that the course you have booked is suited to your level of experience. Edinburgh Printmakers and the Royal Scottish Academy accept no responsibility for any issues arising from booking on a course which is too advanced for the course attendee.

Concessions

Concessions are given to students; unemployed persons, senior citizens (65 years and over), and disabled persons. To book as a concession you must provide proof of status when you arrive for your course.

Attending a course and working in the Studio

Course attendance

Course participants should arrive at the studio 5 minutes before the course begins. Any participant arriving more than 1 hour late, particularly on the first day, may not be able to continue on the course and will not be eligible to any refund.

Wherever any absence is anticipated participants should let the tutor know at least 48 hours in advance. This does not entitle the participant to any kind of remuneration.

Course participants must attend the full course (or every evening of an evening class) in order to use the course as an access course. If participants are unable to attend the first section of a course, they will need to arrange for 1-1 tuition with the course tutor to ensure that they are able to continue on the course. 1-1 tuition is charged at £36 per hour and must be arranged with the course tutor. No refunds can be given for failed attendance due to sickness or external circumstances.

Associate Membership

On successful completion of a full weekend course or evening class series you may be eligible for a free associate membership of Edinburgh Printmakers Studio for three months after your course. Depending on the complexity of the process and your previous experience you may be required to take further training in your chosen printmaking area before you can use this membership to use the studio independently. The tutor and studio staff can advise you on whether you need to take further training before working without technical support.

You are advised to book further courses, improvers and refresher sessions during your membership that will build on your skills learnt. As an associate member you will still be required to pay for session fees each time you use the studio. Free associate membership begins immediately after the course and cannot be deferred or delayed.

For further details please contact us Edinburgh Printmakers by e-mail:
info@edinburghprintmakers.co.uk, 0131 557 2479
Edinburgh Printmakers, 1 Dundee Street, Edinburgh, EH3 9FP.



Refunds and exchanges

Cancellation by Edinburgh Printmakers and RSA

EP and the RSA may have to cancel courses, and we reserve the right to do so with a minimum of one weeks notice prior to the start date. Full refunds will be given for any courses cancelled by EP and the RSA.

Pregnancy Cancellations

Due to the risk of airborne and dermal exposure so potentially harmful chemicals present in our studio, we recommend that pregnant people do not attend our printmaking courses. If you are pregnant and choose to attend one of our courses, you will need to sign a document stating that you are attending at your own risk. We recommend that you bring personal protective equipment, including a respirator mask with replaceable filters. Feel free to contact the studio directly if you need advice on what specific equipment to bring.

If you discover your pregnancy after you have booked onto a course at Edinburgh Printmakers, you are entitled to a full refund on request at any time. If you are pregnant and have booked a course with us, and on reflection decide that you no longer wish to attend, you are entitled to a 50% refund on request at any time.

Website, data protection and privacy

Website content and linked sites

We will take all reasonable care to ensure that all details, descriptions and prices of products appearing on the website are correct at the time when the relevant information was uploaded onto the system. Although we aim to keep the content as up to date and accurate as possible, however due to inadvertent clerical or administrative errors the information including product descriptions appearing on this website at any particular time may not always reflect the product exactly. Please note that in the event that an error is identified non-acceptance of an order by us may occur, subject to your statutory rights.

We make no representations about any other websites which you may access through our website or which may link to our website. When you access any other website, you understand that it is independent from us and that we have no control over the content or availability of that website. In addition, a link to any other site does not mean that we endorse or accept any responsibility for the content, or the use of, such a website and shall not be liable for any loss, damage or offence caused or alleged to be caused by or in connection with use of or reliance on any content, goods or services available on or through any other website or resource.

Data protection and privacy

We will respect the privacy of your personal data and will comply with all relevant and current data protection legislation. We will not disclose your personal data to anyone, unless required to do so by a court of competent jurisdiction.

If you wish to update or delete your personal information that has been specifically left on our mailing list, please contact us.

To proceed with your order, we have to process and store your data and provide your data to third parties who are directly involved with your order, e.g. where an event is hosted at a third party venue. By placing an order with us, you agree to your data being processed by the RSA and Edinburgh Printmakers. We will not pass on your data to anyone outside or organisation.



Security Policy

Our Payment Service Provider is Stripe, one of the largest providers globally for secure card payments. Stripe has been audited by a PCI-certified auditor and is certified to PCI Service Provider Level 1. This is the most stringent level of certification available in the payments industry. More information about shopping securely with Stripe can be found at <https://stripe.com/docs/security/stripe>.

The credit and debit cards we accept are listed on the Website at the time you place your order. Refunds will generally be made by means of a credit to your electronic payment account, to the card used for purchase.

Amendments to these Terms & Conditions

We reserve the right to amend these terms and conditions at any time. Any such amendments will take effect when posted on the Website and it is your responsibility to read the terms and conditions on each occasion you use the Website and your continued use of the Website shall signify your acceptance to be bound by the latest terms and conditions.

